

# Brendan Miller

BrendanMillerPGH@gmail.com • (412) 952 - 6513 • www.brendanpgh.com

## PROFILE

---

I'm a product designer with 15 years of experience helping teams create apps and platforms that people can actually use.

My background spans health tech, education, and lots of different consumer and b2b products.

My design approach is influenced by the mutual aid work I do in my community. I believe design should be practical, empathetic, and centered on real human needs. Whether I'm working with an early MVP or supporting a larger team, I aim to bring speed, clarity, and care to every project.

<https://www.brendanpgh.com> Message me for password

## PROFESSIONAL EXPERIENCE

---

### **Brendan Miller Product Design**

Aug '25 - Present

*Independent Sr. Product Designer*

Independent product designer partnering with healthcare and technology companies to create accessible, user-centered experiences that improve patient outcomes and streamline provider workflows.

### **Author Health**

Jun '23 - Present

*Product Designer*

Redesigned patient onboarding for elderly users, implementing accessibility standards including enlarged typography and high-contrast colors based on user research. Streamlined consent processes, achieving 2x increase in signups. Led provider platform design including patient-reported assessment tools (GAD-7, MOCA, PHQ-9) with outcome measurement and outreach management system for prioritizing patient contact workflows across vulnerable populations.

### **Cloud City Development**

June '14 – Jun '23

*Sr/Principal Designer*

Led UI/UX design across diverse client projects spanning healthcare, IoT, and enterprise systems. Designed infectious disease preparedness platform for CDC/WHO used by country planners to respond to COVID-19. Directed multi-platform design system for HVAC smart building technology, creating distinct interfaces for technicians, service managers, and building owners. Collaborated with Stanford biomedical engineers on pediatric sleep disorder solutions and Fortune 50 security initiatives. Built design workflows integrating HTML, CSS, and Git for seamless developer handoff.

### **CrowdFlower**

Sept '10 – Jan '12

*Jr. Designer, Animator, and Front End Developer*

Joined as animator creating explainer videos to communicate crowdsourcing workflows to new users. Expanded role to lead entire marketing department for two years, teaching myself web development and design to build marketing sites and materials during early-stage growth.